

# Millennium thermostatic electric shower



# Installation and operating instructions

INSTALLERS PLEASE NOTE THESE INSTRUCTIONS ARE TO BE LEFT WITH THE USER

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To check the product suitability for commercial and multiple installations, please contact Triton's specification advisory service before installation.

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#### PLEASE READ THIS IMPORTANT SAFETY INFORMATION

- Products manufactured by Triton are safe and without risk provided they are installed, used and maintained in good working order in accordance with our instructions and recommendations.
- WARNING: DO NOT operate shower if frozen, or suspected of being frozen. It must thaw out before using.
- DO NOT operate the unit if the showerhead or spray hose becomes damaged.
- DO NOT restrict flow out of the shower by placing showerhead in direct contact with your body.
- DO NOT operate the shower if water ceases to flow during use or if water has entered inside the unit because of an incorrectly fitted cover.

#### 1 GENERAL

**1.1** Isolate the electrical and water supplies before removing the cover.

**1.2** Read all of these instructions and retain them for later use.

**1.3** DO NOT take risks with plumbing or electrical equipment.

**1.4** Isolate electrical and water supplies BEFORE proceeding with the installation.

**1.5** The unit must be mounted onto the finished wall surface (on top of the tiles). DO NOT tile up to unit after fixing to wall.

**1.6** Contact Customer Service (*see back page*), if any of the following occur;

**a**) If it is intended to operate the shower at pressures above the maximum or below the minimum stated.

**b**) If the unit shows a distinct change in performance.

c) If the shower is frozen.

**1.7** If it is intended to operate the shower in areas of hard water (above 200 ppm temporary hardness), a scale inhibitor may have to be fitted. For advice on the Triton Scale Inhibitor, contact Customer Service.

**1.8** The sprayplate and cartridge must be cleaned regularly with descalent to remove scale and debris, otherwise restrictions to the flow on the outlet of the unit will result in higher temperatures and could also cause the Pressure Relief Device in unit to operate.

**1.9** This product is not suitable for mounting into steam rooms or steam cubicles.

#### 2 PLUMBING

**2.1** The plumbing installation must comply with Water Regulations, Building Regulations or any particular regulations as specified by Local Water Company or Water Undertakers and should be in accordance with BS 6700.

**2.2** The supply pipe must be flushed to clear debris before connecting to the shower unit.

**2.3** DO NOT solder pipes or fittings within 300mm of the shower appliance, as heat transfer can

damage components.

**2.4** DO NOT fit any form of outlet flow control as the outlet acts as a vent for the heater can.

**2.5** DO NOT use excessive force when making connections to the flexible hose or showerhead, finger tightness is sufficient.

**2.6** All plumbing connections MUST be completed BEFORE making the electrical connections.

#### 3 ELECTRICAL

**3.1** The installation must comply with BS 7671 'Requirements for electrical installations' (IEE wiring regulations) or any particular regulations as specified by the local Electrical Supply Company.

3.2 This appliance MUST be earthed.

**3.3** In accordance with 'The Plugs and Sockets etc. (Safety) Regulations 1994', this appliance is intended to be permanently connected to the fixed wiring of the electrical mains system.

**3.4** Ensure all electrical connections are tight to prevent overheating.

**3.5** Fuses do not give personal protection against electric shock.

**3.6** To enhance electrical safety a 30mA residual current device (RCD) should be installed in all UK electric and pumped shower circuits. This may be part of the consumer unit or a separate unit.

**3.7** Switch off immediately at isolating switch if water ceases to flow during use.

**3.8** Other electrical equipment i.e. extractor fans, pumps must not be connected to the circuits within the unit.

**3.9** Switch off at isolating switch when not in use. This is a safety procedure recommended with all electrical appliances.

**3.10** As with all electrical appliances it is recommended to have the shower and installation checked at least every two years by a competent electrician to ensure there is no deterioration due to age and usage.

#### INTRODUCTION

This book contains all the necessary fitting and operating instructions for your Triton Millennium electric shower.

Take time to read this book thoroughly and familiarise yourself with all instructions before commencing installation.

Please keep it for future reference.

The shower installation must be carried out by a suitably qualified person and in the sequence of this instruction book.

Care taken during the installation will ensure a long, trouble-free life from your shower.

# **SPECIFICATIONS**

#### Electrical

Nominal power	Nominal power
rating at 240V	rating at 230V
8.5kW – (40A MCB rating)	7.8kW – (40A MCB rating)
9.5kW – (40A MCB rating)	8.7kW – (40A MCB rating)

#### Water

Inlet connection – 15mm diameter. Outlet connection –  $\frac{1}{2}$ " BSP male thread. Entry Points

Water – top, bottom, back or right. Cable – top, bottom, back or right.

#### Materials

Backplate, cover, controls, showerhead – ABS. Sprayplate – Acetal. Elements – Minerally insulated corrosion resistant metal sheathing.

#### Dimensions (in millimetres)

Height - 413, Width -243, Depth - 97

#### Standards and Approvals

Splashproof rating IPX4

Complies with the requirements of current British and European safety standards for household and similar electrical appliances.

Complies with requirements of the British Electrotechnical Approvals Board (BEAB).

Meets with Compliance with European Community Directives (CE).

Replacement parts can be ordered from Customer Service. See *'spare parts'* for details and part numbers. Due to continuous improvement and updating, specification may be altered without prior notice.

#### UNDERSTANDING YOUR MILLENNIUM

#### a) Temperature/flow rate

The temperature control on the unit can be adjusted to provide shower temperatures between 35°C and 47°C.

Alternatively, the shower temperature can be restricted by moving the set-up link on the cover PCB to one of three positions, providing 41°C, 43°C or 47°C maximum.

At a selected temperature the unit will maintain a set flow rate.

The unit has 4 flow options:

1 Cold (4.5 litres per minute)

2 Low flow (3 litres per minute)

3 Medium flow (4.5 litres per minute)

4 High flow (max 6 litres per min – average) If the unit is unable to maintain a stated flow rate for the temperature required due to variations in incoming water temperature/pressure, the unit will supply the maximum flow rate possible.

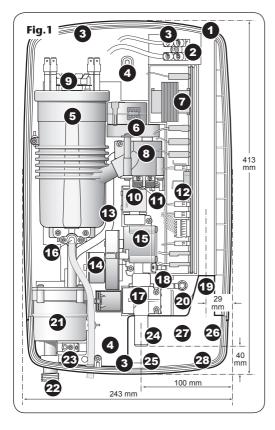
Note the maximum flow rate for the given temperature will be greater in the Summer than in the Winter because of the variance in the ambient mains water supply.

#### b) Temperature stabilisation

The shower will maintain the user's selected temperature to within  $+1^{\circ}$ C when pressure changes occur (within the pressure range stated in the site requirements) and when there are fluctuations in voltage (within the UK supply tolerance) and inlet water temperature.

# c) Safety cut-out

The unit is fitted with a non-resettable overtemperature safety device. In the event of abnormal operation which could cause unsafe temperatures within the unit, the device will disconnect the heating elements. It will require a visit from a qualified engineer to determine the nature of the fault and replace the safety device, once the unit has been repaired. **IMPORTANT:** When first installed the heater can will be empty. It is essential the can should contain water before the elements are switched on. As this unit has electronic control, it is vital that the commissioning procedure is followed as instructed. Failure to carry out this operation will result in damage to the unit and will invalidate the guarantee.



#### **KEY TO MILLENNIUM COMPONENTS**

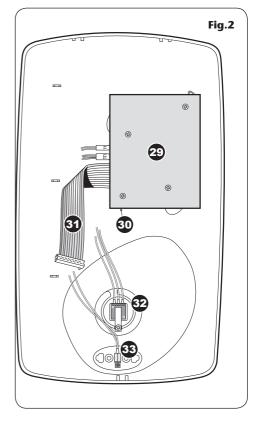
#### Inside the unit (fig.1)

- 1. Top cable or pipe entry
- 2. Terminal block
- 3. Cover screw fixing
- 4. Wall fixing hole
- 5. Can & element assembly
- 6. Stepper motor
- 7. Transformer on PCB
- 8. Splitter valve
- 9. Thermal safety cut-out
- 10. Flow meter
- 11. Triac switches
- 12. Connector for cover ribbon
- 13. Cold feed to mixing chamber
- 14. DC motor
- 15. Flow control valve
- 16. Pressure Relief Device (PRD)
- 17. Solenoid valve
- 18. Inlet sensor
- **19.** Cable and pipe exit from top entry
- 20. Earth post
- 21. Mixing chamber
- 22. Shower outlet
- 23. Outlet sensor
- 24. Shower inlet
- 25. Bottom cable or pipe entry
- 26. Side entry for cable or pipe
- **27.** Back entry area for pipe and cable
- 28. Trimplate

# **KEY TO MILLENNIUM COMPONENTS**

#### Inside the cover (fig.2)

- 29. Control PCB
- 30. Set-up link (factory set at 'purge' position)
- 31. 20-way ribbon
- 32. Potentiometer
- 33. Start/stop switch



# **ELECTRICAL REQUIREMENTS**

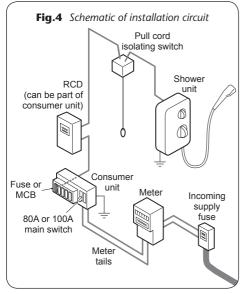
# WARNING! THIS APPLIANCE MUST BE EARTHED

The installation, supply cable and circuit protection must conform with BS7671 (IEE wiring regulations) and be sufficient for the amperage required.

The following notes are for guidance only:

1 The shower must only be connected to a 230-240V ac supply. If you are installing a shower with a kilowatt rating above 9kW, it is advisable to contact the local electricity supply company.





- **1.1** The electrical rating of the shower is shown on the rating label **(fig.3)** within the unit.
- 2 Before making any sort of electrical connection within the installation make sure that no terminal is live. If in any doubt, switch off the whole installation at the consumer unit.
- 3 The shower must be connected to its own independent electrical circuit. IT MUST NOT be connected to a ring main, spur, socket outlet, lighting circuit or cooker circuit.
- **3.1** The electrical supply must be adequate for the loading of the unit and existing circuits.
- 4 Check your consumer unit (main fuse box) has a main switch rating of 80A or above and that it has a spare fuse way which will take the fuse or MCB necessary for the shower (fig.4).
- **4.1** If your consumer unit has a rating below 80A or if there is no spare fuse way, then the installation will not be straightforward and may require a new consumer unit serving the house or just the shower.
- **4.2** You will need to contact the local electricity company. They will check the circuit and carry out what is necessary. They will also check the main bonding.
- 5 The earth continuity conductor of the electrical installation must be effectively connected electrically to all exposed metal parts of other appliances and services in the

Table A		
CIRCUIT PROTECTION		
unit rating	МСВ	cartridge fuse
7.0kW	30/32A	30A
7.5kW	32A	35A
8.0kW	40A	35A
8.5kW	40A	45A
9.0kW	40A	45A
9.5kW	40/45A	45A
10.5kW	45A	45A

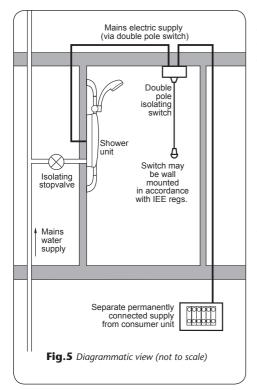
room in which the shower is to be installed. to conform to current IEE regulations.

- **5.1** All exposed metallic parts in the bathroom must be bonded together using a cable of at least 4mm<sup>2</sup> cross sectional area. These parts include metal baths, radiators, water pipes, taps and waste fittings.
- 6 For close circuit protection DO NOT use a rewireable fuse. Instead use a suitably rated miniature circuit breaker (MCB) or cartridge fuse (see table A).
- 6.1 In the interest of electrical safety a 30mA residual current device (RCD) should be installed in all UK electric and pumped shower circuits. This may be part of the consumer unit or a separate unit.
- 7 A 45 amp double pole isolating switch with a minimum contact gap of 3mm in both poles must be incorporated in the circuit.
- 7.1 It must have a mechanical indicator showing when the switch is in the OFF position, and the wiring must be connected to the switch without the use of a plug or socket outlet.
- **7.2** The switch must be accessible and clearly identifiable, but out of reach of a person using a fixed bath or shower, except for the cord of a cord operated switch, and should be placed so that it is not possible

Table B		
Twin and earth PVC insulated cable CURRENT CARRYING CAPACITY		
6mm²	6mm²	6mm <sup>2</sup>
32A	38A	46A
10mm <sup>2</sup>	10mm <sup>2</sup>	10mm <sup>2</sup>
43A	52A	63A
16mm <sup>2</sup>	16mm <sup>2</sup>	16mm <sup>2</sup>
57A	69A	85A
Note: Cable selection is dependent on derating factors		

to touch the switch body while standing in a bath or shower cubicle. It should be readily accessible to switch off after using the shower.

- 8 Where shower cubicles are located in any rooms other than bathrooms, all socket outlets in those rooms must be protected by a 30mA RCD.
- 9 The current carrying capacity of the cable must be at least that of the shower circuit protection (see table B).
- **9.1** To obtain full advantage of the power provided by the shower, use the shortest cable route possible from the consumer unit to the shower.
- 9.2 It is also necessary to satisfy the disconnection time and thermal constraints which means that for any given combination of current demand, voltage drop and cable size, there is a maximum permissible circuit length.
- The shower circuit should be separated 10 from other circuits by at least twice the diameter of the cable or conduit.
- **10.1** The current rating will be reduced if the cabling is bunched with others, surrounded by thermal loft or wall insulation or placed in areas where the ambient temperature is above 30°C. Under these conditions, derating factors apply and it is necessary to select a larger cable size.
- 10.2 In the majority of installations, the cable will unavoidably be placed in one or more of the above conditions. This being so, it is strongly recommended to use a minimum of 10mm cabling throughout the shower installation.
- 10.3 In any event, it is essential that individual site conditions are assessed by a competent electrician in order to determine the correct cable size and permissible circuit length.



# WATER REQUIREMENTS

The installation must be in accordance with Water Regulations/Bylaws.

To ensure activation of the heating elements, the shower must be connected to a mains water supply with a minimum running pressure of 100kPa (1.0 bar) at a minimum flow rate of eight litres per minute for the 8.5kW rated model and nine litres per minute for the 9.5kW rated model. For all units the maximum static pressure must be 1000kPa (10 bar).

If in any doubt, the pressure should be checked.

**Note:** If the stated flow rate are not available, it may not be possible to achieve optimum performance from the unit throughout the year.

The water supply can be taken from a cold water storage cistern provided there is a minimum head of ten metres. Minimum head is the vertical distance from the base of the cistern to the showerhead. It must be an independent supply to the shower only.

If it is intended to operate the shower at pressures above the maximum or below the minimum stated, contact Customer Service for advice.

Fig.5 shows a typical system layout.

DO NOT use jointing compounds on any pipe fittings for the installation.

# SITING OF THE SHOWER

FOR EASE OF SERVICING, THE UNIT MUST ALWAYS BE MOUNTED ON THE SURFACE OF TILED WALLS. NEVER TILE UP TO THE UNIT.

Refer to **fig.6** for correct siting of shower. Position the unit where it will NOT be in direct contact with water from the showerhead. Position the shower unit vertically.

Allow sufficient room between the ceiling and the shower to access the cover top screws.

**Note:** Water Regulations (shower hose connections) requires the showerhead be 'constrained by a fixed or sliding attachment so that it can only discharge water at a point not less than 25mm above the spill-over level of the relevant bath, shower tray or other fixed appliance'. The use of the supplied soap dish will in most cases meet this requirement, but if the showerhead can be placed within a bath, basin or shower tray, then a double check valve, or similar, must be fitted in the supply pipework to prevent back-flow.

#### Pressure relief safety device

A pressure relief device (PRD) is designed into the shower unit which complies with European standards. The PRD provides a level of appliance protection should an excessive build up of pressure occur within the shower.

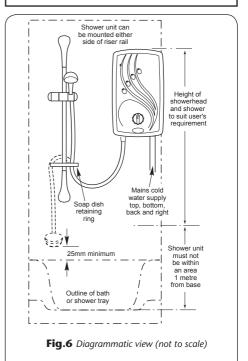
#### DO NOT operate the shower with a damaged or kinked shower hose, or a blocked showerhead which can cause the PRD to operate.

When commissioning, the showerhead must be removed from the flexible hose, while at the same time the temperature control must be at the minimum flow position. Failure to follow this procedure may also cause the PRD to operate.

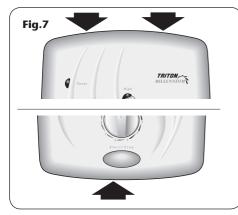
Ensure the shower is positioned over a bath or shower tray because if the PRD operates, then water will eject from the bottom of the unit.

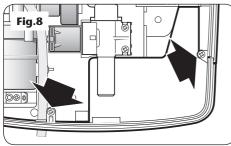
Should this happen, turn off the electricity and water supplies to the shower at the isolating switch and stopvalve. Contact Customer Service for advice on replacing the PRD.

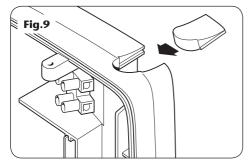
#### WARNING! THE SHOWER MUST NOT BE POSITIONED WHERE IT WILL BE SUBJECTED TO FREEZING CONDITIONS.

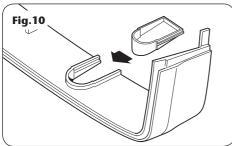


**IMPORTANT:** The unit must be mounted on a flat surface which covers the full width and length of the backplate. It is important that the wall surface is flat otherwise difficulty may be encountered when fitting the cover and subsequent operation of the unit may be impaired.









#### FITTING THE SHOWER TO WALL

#### WARNING!

Check there are no hidden cables or pipes before drilling holes for wall plugs. Use great care when using power tools near water. The use of a residual current device (RCD) is recommended.

**Note:** The control knob is an integral part of the cover — DO NOT attempt to remove it.

Unscrew the two top and one bottom retaining screws **(fig.7)** and lift the cover from the backplate. To facilitate the pipe and cable connections, remove the two screws **(fig.8)** and take off the trimplate.

Entry positions for the mains water and cable supplies are from the top, bottom, back or from the right-hand side.

**Note:** Deviations from the designated entry points will invalidate product approvals.

If bottom entry is chosen for the mains water and cable, fit the appropriate trim in the top of the backplate **(fig.9)**.

If top entry is chosen for the mains water and cable, fit the appropriate trim in the bottom of the trimplate **(fig.10)**.

If side entry is required, the trimplate will have to be cut out. Carefully remove the appropriate area by using a knife or junior hacksaw **(fig.11)**. If installing a feed pipe from the rear or bottom, the centre of the inlet valve to the wall surface is 21.5mm **(fig.12)**.

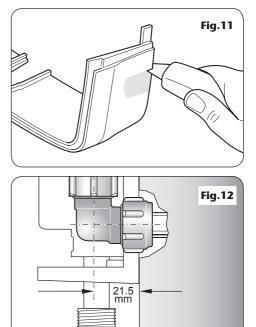
**Note:** If entry is from the rear, the nut of the compression fitting will be partially behind the surface of the wall **(fig.12)**. This area MUST be left clear when plastering over the pipework in order to make the nut accessible for future adjustments.

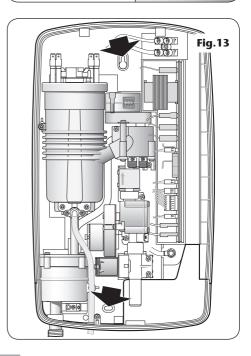
**IMPORTANT:** Using a suitable sealant, always seal around the incoming pipework to prevent water entering the wall.

After choosing the site for the shower, use the backplate as a template and mark the two fixing holes (fig.13). Drill and plug to suit the fixing screws supplied. (*The wall plugs provided are suitable for most brick walls — use an appropriate masonry drill, but if the wall is plasterboard or a soft building block, you must use special wall plugs and a suitable drill*).

Screw the top fixing screw into position leaving the base of the screw head protruding 6mm (0.25in) out from the wall.

Hook the backplate over the top screw and fit the bottom fixing screw into position. Do not fully tighten the screws at this stage, as the fixing holes are elongated to allow for out of square adjustment after the plumbing connections have been completed.





#### WARNING!

The outlet of the shower acts as a vent and must not be connected to anything other than the hose and showerhead supplied.

#### WARNING!

The use of connections within the unit to supply power to other equipment i.e. extractor fans, pumps etc. will invalidate the guarantee.

#### **PLUMBING CONNECTIONS** Plumbing to be completed before wiring.

DO NOT use jointing compounds on any pipe fittings for the installation.

DO NOT use soldered fittings near the area of the shower unit as heat can transfer along the pipework and can damage components.

Compression fittings MUST be used to connect to the inlet of the shower. (Push-on fittings must NOT be used as full engagement cannot be guaranteed).

**Note:** An additional stopvalve (complying with Water Regulations) MUST be fitted in the mains water supply to the shower as an independent means of isolating the water supply should maintenance or servicing be necessary.

**IMPORTANT:** Before completing the connection of the water supply to the inlet of the shower, flush out the pipework to remove all swarf and system debris. This can be achieved by connecting a hose to the pipework and turning on the mains water supply long enough to clear the debris to waste.

#### Procedure

Turn off the water supply either at the mains stopvalve or the isolating stopvalve. Connect the mains water supply to the inlet of the shower via 15mm copper, stainless steel pipe or plastic pipe using a 15mm x 15mm elbow or straight compression fitting.

DO NOT use excessive force when making these connections.

Ensure the backplate is square on the wall and tighten the two retaining screws which hold it to the wall.

Turn on the mains water supply and check for leaks in the pipework connection to the shower. **Note:** At this stage no water can flow through

the unit.

# **ELECTRICAL CONNECTIONS**

SWITCH OFF THE ELECTRICITY SUPPLY AT THE MAINS.

Fig.14 shows a schematic wiring diagram.

The cable entry points are shown in **fig.1**. The cable can be surface clipped, hidden or via 20mm conduit.

**Note:** Conduit entry can only be from rear. Route the cable into the shower unit and connect to the terminal block **(fig.15)** as follows:

Earth cable to terminal marked  $\mathbf{E}(\downarrow)$ 

Neutral cable to terminal marked N

Live cable to terminal marked L

# **IMPORTANT:** Fully tighten the terminal block screws and ensure that no cable insulation is trapped under the screws. Loose connections can result in cable overheating.

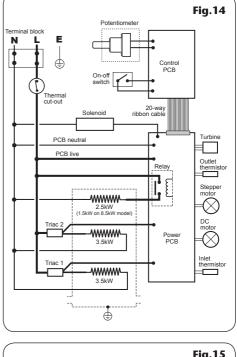
**Note:** The supply cable earth conductor must be sleeved. The outer sheath of the supply cable must be stripped back to just before the terminal block.

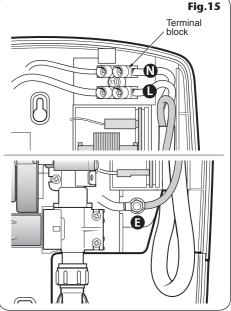
The supply cable must be secured either by routing through conduit or in trunking or by embedding in the wall, in accordance with current IEE regulations.

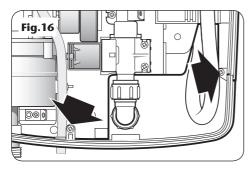
The earth continuity conductor of the electrical installation must be effectively connected electrically to all exposed metal parts of other appliances and services in the room in which the shower is to be installed, to conform to current IEE regulations.

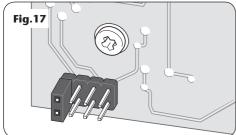
DO NOT switch on the electricity supply to the shower until the cover has been fitted.

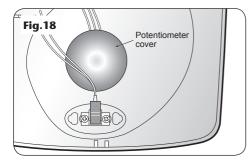
**Note:** The elements on UK models are to 240V specification and will give a lower kW rating if the voltage supply is below 240V.

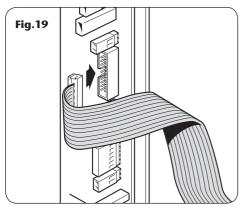












# **REPLACING THE COVER**

Refit the trimplate and secure with the two retaining screws (**fig.16**).

IMPORTANT: Before finally fitting the cover, the following checks must be observed:

- a) Check plumbing connections for leaks.
- b) Check terminal block screws are fully tightened.
- c) Check that pipe and cable entering the unit do not prevent the cover locating correctly to the backplate.
- d) Ensure the set-up link is located on the left hand set of pins - 'purge' position (fig.17) on the control PCB inside the cover.
- e) Ensure the potentiometer cover (fig.18) is in place.

Offer the cover to the unit. Attached to the control PCB, inside the cover, is a 20-way ribbon cable. The ribbon cable connector must be plugged into the socket located at the centre of the PCB on the right-hand side of the unit **(fig.19)**.

**Note:** The ribbon cable is preformed to fold flat when the cover is fitted.

Carefully replace the cover squarely to the backplate and ensure that wires are not trapped.

Should any difficulty arise, recheck the points above.

Whilst applying slight pressure to the front cover, secure in position with the three retaining screws.

#### WARNING!

DO NOT switch on the electricity supply to the shower until the commissioning procedure has been carried out.

#### COMMISSIONING

#### WARNING!

Before normal operation of the shower, it is essential that the commissioning and setup procedure are correctly completed. At this stage the start/stop button must not be pressed. It may damage the shower unit and will invalidate the guarantee.

The first operation of the shower is intended to flush out any remaining system debris and to ensure water is purged through the unit. This operation must be carried out with the flexible hose screwed to the shower outlet but WITHOUT the showerhead attached.

Ensure the outlet of the flexible hose is directed to waste.

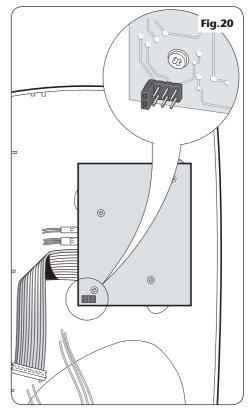
BEFORE turning on the electric supply to the shower, ensure that the cover is fitted.

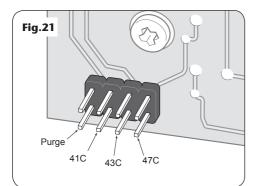
Ensure the water supply to the shower is turned on at the isolating stopvalve.

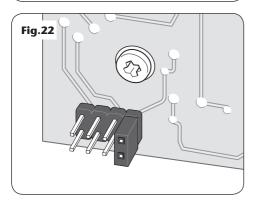
Switch on the electricity supply to the shower at the isolating switch. Immediately the flow control button indicators will light up in sequence and repeatedly flash while water starts to flow from the flexible hose.

It will take approximately sixty seconds for a smooth flow of water to be obtained whilst air and any debris is being dispersed from the shower.

Once the flushing out has been completed, **do not press the Stop/Start button** but stop the water flow only by switching off the electricity supply to the shower at the isolating switch.







# SETUP LINK PROCEDURE

Unscrew the top and bottom retaining screws (**fig.7**) again and remove the cover from the backplate. It is not necessary to disconnect the 20-way ribbon cable as long as it is convenient to support the cover with one hand while moving the setup link with the other.

DO NOT let the cover dangle with the weight taken by the cable.

The setup link is located on the bottom left corner of the control PCB inside the cover (fig.20).

Apart from the 'purge' position, there are three other sets of pins on which the link can be placed as indicated **(fig.21)**. These represent the maximum temperature restrictions (41°C, 43°C, or 47°C) of the shower when the temperature control is turned fully clockwise to '10'.

For normal use, place the link on the right-hand set of pins (47°C maximum — **fig.22**).

For situations where the main usage of the shower is for the elderly or young children, then place the link on either of the other two sets of pins (41°C or 43°C). This will restrict the maximum temperature to these limits should the temperature control otherwise be accidentally turned up too high.

#### **Replacing the cover**

Carefully locate the cover into the backplate, ensuring wires are not trapped, and guide into position.

Whilst applying slight pressure to the front cover, secure in position with the three retaining screws.

Turn the electric supply back on at the isolating switch.

Fit the showerhead to the flexible hose and place in showerhead holder.

The shower is ready for normal operation.

# **OPERATING THE SHOWER**

#### WARNING!

Before normal operation of the shower, it is essential that the commissioning procedure has been completed correctly.

**Note:** Whenever power is switched on at the isolating switch, the shower will run through a start-up routine and the LED indicators will light up in sequence for a few seconds.

#### To start the shower

The shower can be started in two ways. Either by pressing the start/stop button **(fig.23)** or by pressing any of the four flow buttons.

Pressing the start/stop button will start water to flow at the high flow rate by default. The high flow indicator will light.

Pressing any one of the four flow buttons will start water to flow. The appropriate indicator will light (see below for detailed operation).

#### To stop the shower

Press the start/stop button and the phased shutdown will commence. Water will cease to flow after approximately four seconds.

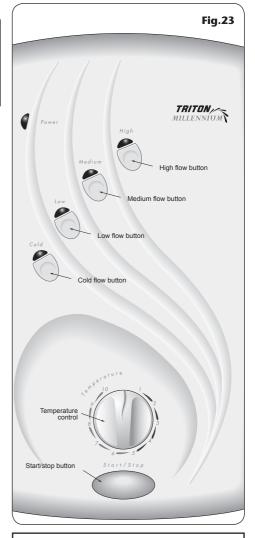
For correct operation, the unit should always be switched off at the start/stop button, prior to switching off at the isolating switch.

#### To use the flow control buttons

There are four control buttons (cold, low, medium and high) as shown in **fig.23**. These control and maintain the flow only, at any selected temperature.

Cold is for cold water only. Adjustment of the temperature control at this setting will have no effect on the flow of water. Cold water at the ambient temperature will flow at a maximum of 4.5 litres per minute.

Low maintains a maximum flow rate of 3 litres per minute regardless of the temperature control position. The shower automatically adjusts to maintain the flow rate at the selected temperature and not to increase more than +1°C of the setting.



Note: In normal use, it is in order to leave the water supply permanently on to the shower unit, but as with most electrical appliances, **the unit must be switched off at the isolating switch when not in use.** 

#### WARNING!

After any servicing of mains water supply, always ensure the unit is started on COLD in order to purge any air in the pipework. Medium maintains a maximum flow rate of 4.5 litres per minute regardless of the temperature control position. The shower automatically adjusts to maintain the flow rate at the selected temperature and not to increase more than  $+1^{\circ}$ C of the setting.

High allows the maximum flow possible for your selected temperature. The shower automatically adjusts to provide the highest flow rate achievable at the selected temperature and not to increase more than  $+1^{\circ}C$  of the setting. This setting should be regarded as normal for optimum shower performance throughout the year.

**Note:** If the unit is unable to maintain a selected flow rate for the temperature required due to variations in incoming water temperature/ pressure, the unit will supply the maximum flow rate possible.

#### Adjusting the shower temperature

The water temperature is altered by adjusting the temperature control **(fig.23)**.

For a cooler shower temperature, turn the temperature control anti-clockwise towards the lower numbers.

For a hotter shower, turn the temperature control clockwise towards the higher numbers.

After obtaining your preferred showering temperature, the number can be remembered and left as the normal setting.

**Note:** It is advisable to be certain that the showering temperature is satisfactory by testing with your hand BEFORE stepping under the showerhead.

There will always be a time delay of a few seconds between selecting a temperature and the water reaching the stable temperature.

**CAUTION:** It is recommended that persons who may have difficulty understanding or operating the shower controls should not be left unattended whilst showering.

Special consideration should be given to young children and the less able bodied.

# **OPERATING FUNCTIONS**

#### Power on indicator (fig.24)

When the electricity supply to the shower is switched on at the isolating switch, the 'power' indicator will light, and will remain lit until the power is switched off again at the isolating switch.

**Note:** Whenever power is switched on at the isolating switch, the shower will run through a start-up routine and the LED indicators will light up in sequence for a few seconds.

#### Flow indicators (fig.24)

Above each flow button there is an LED which indicates the flow option in use.

#### Phased shutdown

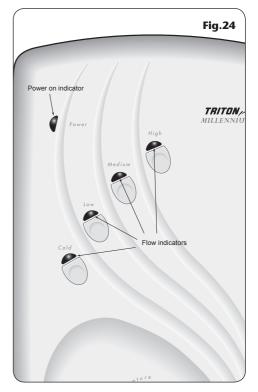
In use, when the start/stop button is pressed, power is switched off to the elements. Water continues to flow for a few seconds, flushing out any remaining hot water. This ensures the next immediate user will not receive a slug of hot water if standing under the showerhead when starting the shower.

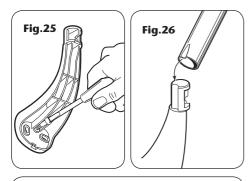
#### Low flow sensor

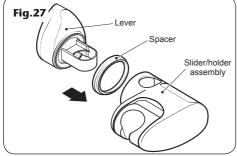
Should the mains water pressure fall below the minimum specified operating pressure, the low flow LED will flash continuously and the unit will turn off. when pressure returns to normal the shower can be restarted by pressing the start or flow buttons. If the unit fails to return to normal operation it will be necessary to have the water supply and unit checked.

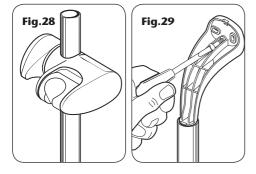
#### Safety cut-out

The unit is fitted with a non-resettable overtemperature safety device. In the event of abnormal operation which could cause unsafe temperatures within the unit, the device will disconnect the heating elements. It will require a visit from a qualified engineer to determine the nature of the fault and replace the safety device, once the unit has been repaired.









#### FITTING THE RISER RAIL

#### WARNING!

Check there are no hidden cables or pipes before drilling holes for wall plugs. Use great care when using power tools near water. The use of a residual current device (RCD) is recommended.

Decide the position for the rail on the wall within the shower area. Proceed as follows:

Offer one of the brackets to the wall for the lower position only.

**Note:** There are three holes in the brackets but two screws will usually be enough. Mark the centre hole and one of the other two.

Drill and plug the wall. (*The wall plugs provided* are suitable for most brick walls — use an appropriate masonry drill, but if the wall is plasterboard or a soft building block, you must use suitable wall plugs and an appropriate drill bit).

Replace the bracket to the wall and secure to the wall with the screws supplied **(fig.25)**. Locate the rail onto this lower bracket, making sure the rail engages fully on the bracket. Check that the indent in the riser rail engages into the cut-out on the bracket end **(fig.26)**.

Locate the second bracket on top of the rail. Check the rail is vertical then mark the centre hole and of the other two holes. Remove the bracket and rail. Drill and plug the wall.

Fit the lever/saddle assembly, spacer and slider/ holder assembly together **(fig.27)**. Make sure the lever is pointing upwards and the holes align.

Slide onto the rail **(fig.28)** and tighten to the rail by turning the lever. When tight, the lever should be facing forwards and not pointing to the wall. If not, slacken off and remove from the rail. Rotate the saddle and lever 180° within the slider/holder assembly then replace onto the rail and tighten.

**Note:** The showerhead holder will only fit onto the riser rail one way.

Place the rail onto the installed lower bracket. Replace the upper bracket onto the rail and secure the bracket to the wall with the screws supplied (**fig.29**).

Place a trim cover onto each bracket. Make sure the large tab at the narrow end of the trim cover engages into the slot between the rail and bracket **(fig.30)** before pushing and clicking the other end into place.

Should the need arise, the trim covers can be removed by inserting a screwdriver into the slot and carefully levering off the trim.

Snap the soap dish onto the rail (fig.31) below the holder assembly. Prise open the soap dish collar and fit onto the rail (fig.32) below the dish. The collar is slightly tapered and should be fitted 'thinner section' uppermost. Make sure it locates firmly in the soap dish so it holds the dish at the required height on the rail.

# FITTING THE HOSE AND SHOWERHEAD

Feed the flexible hose through the appropriate soap dish opening **(fig.33)** so that the dish acts as a retaining ring (Water Regulations).

Screw the flexible hose to the shower outlet and showerhead **(fig.34)**, making sure the supplied washers are in place at both ends of the flexible hose.

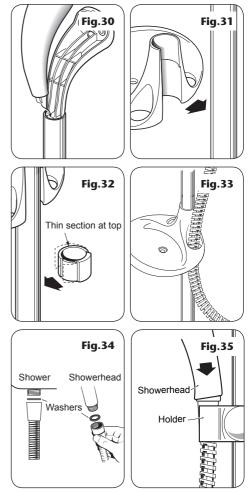
Place the showerhead into the holder **(fig.35)** and check that it fits correctly.

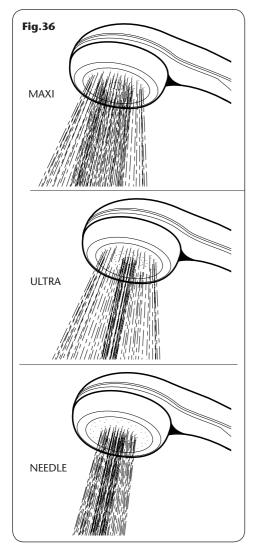
**Note:** The holder is slightly tapered and the showerhead and hose will only fit from one direction.

**Note:** The holder ratchet system will not move until the showerhead is in place.

**IMPORTANT:** It is the conical end of the hose which grips into the holder. The showerhead will not fit in the holder without the hose attached.

At this stage, disconnect the showerhead and lay to one side until the shower unit has been commissioned.





# **ADJUSTING THE SHOWERHEAD**

Three showerhead patterns are available **(fig.36)**. Adjustment is by turning the bezel on the showerhead in either direction until the desired pattern is obtained.

#### MAXI

A full spray perfect for a relaxing shower.

#### ULTRA

A focused spray for a refreshing, satisfying shower.

#### NEEDLE

A tingling, fine spray for a highly invigorating shower.

# CLEANING

#### DO NOT use abrasive or solvent cleaning fluids. The shower unit, riser rail, hose, etc. should be cleaned using a soft cloth and warm water.

It is advised before cleaning, to turn the isolation switch off, thus avoiding the shower being accidentally switched on.

IT IS IMPORTANT TO KEEP THE SHOWERHEAD CLEAN TO MAINTAIN THE PERFORMANCE OF THE SHOWER. The hardness of the water will determine the frequency of cleaning. For example, if the shower is used every day in a very hard water area, it may be necessary to clean the showerhead on a weekly basis.

# Sprayplate and cartridge removal

There is no need to remove the showerhead from the hose.

Using the removal tool supplied **(fig.37)**, locate the three raised 'bosses' into the three recesses in the sprayplate. Hold in firmly and twist anticlockwise **(fig.38)**. This movement may turn the cartridge assembly as well until it reaches a 'sTOP'.

Hold the cartridge firmly and continue to twist anti-clockwise. Having loosened the sprayplate sufficiently, it can be unscrewed and removed completely **(fig.39)**.

To remove the cartridge, hold firmly and turn anti-clockwise until it unscrews from the showerhead **(fig.40)**.

Clean the sprayplate and cartridge with a suitable brush or preferably leave them to soak overnight in a mild proprietary descalent. Ensure all traces of scale are removed and thoroughly rinse in clean water afterwards.

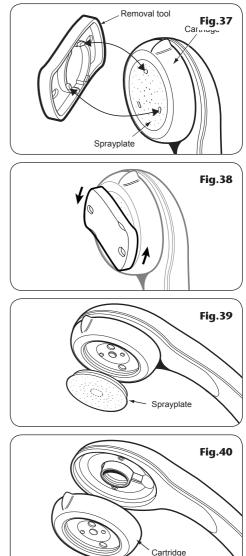
Before replacing the sprayplate and cartridge, switch the power back on at the isolating switch, direct the hose and showerhead to waste and press the 'COLD' button.

This operation will flush out any loose scale deposits in the unit and showerhead. Stop after approximately thirty seconds.

Refit the sprayplate and cartridge by screwing clockwise. Use the tool to screw in the sprayplate tight.

#### WARNING!

DO NOT use 'powerful' abrasive or solvent cleaning fluids when cleaning the shower as they may damage the plastic fittings.



# **INSTRUCTIONS FOR INSTALLERS AND SERVICE ENGINEERS ONLY**

# **CLEANING THE INLET FILTER**

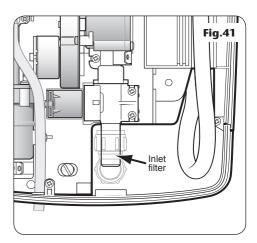
It is recommended that the filter is periodically cleaned in order to maintain the performance of the shower. It is essential that this operation is carried out by a competent person.

SWITCH OFF THE ELECTRICITY SUPPLY.

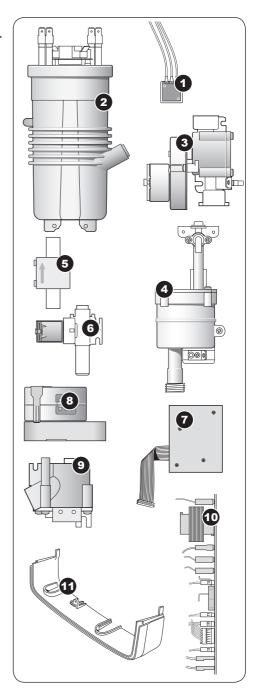
The inlet filter is situated in the inlet pipe which is part of the solenoid valve **(fig.41)**.

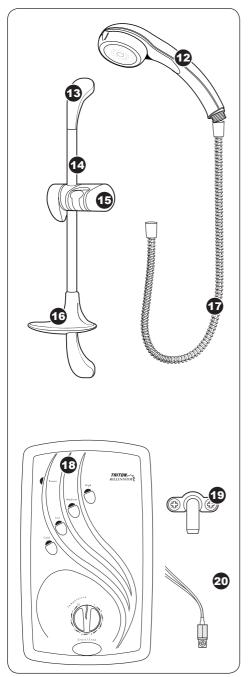
To gain access to the filter will require the trimplate to be removed and disconnecting and removal of the compression fitting. Also, depending on the incoming pipework arrangements, if there is not enough slack in the pipework, it could mean the removal of the unit from the wall.

When cleaning the wire mesh filter, DO NOT use a sharp object, as it will cause damage. It is preferable to use an old toothbrush or similar.



Ref	Description	Part No.
1.	Potentiometer	82300610
2.	Heater can assembly 8.5kW 9.5kW	83306500 83306510
3.	Flow control valve and motor assembly	82600580
4.	Mixing chamber assembly	83305640
5.	Flow meter assembly	83305650
6.	Solenoid valve assembly	83305780
7.	Cover PCB 8.5kW 9.5kW	83305680 83305660
<b>8</b> .	Stepper motor	22008460
<b>9</b> .	Splitter valve assembly	83305670
<b>10</b> .	Power PCB	7072240
11.	Trimplate	7052227
_	Terminal block & wires	82200520
_	Wire kit	83306520
_	Extension lever	83305760
—	Inlet sensor	22008190
_	Outlet sensor	22008200
_	Triac switch assembly	82300580
—	Potentiometer cover	22010180





Ref	Description	Part No.	
12.	3 mode showerhead white chrome effect gold effect	22008780 22008760 22008770	
13.	Brackets (pr.) white chrome effect gold effect	83306160 83306170 83306180	
14.	Riser rail chrome effect white gold effect	7042409 7042411 7042410	
15.	Showerhead holder white chrome effect gold effect	83306190 83306200 83306210	
16.	Soap dish white	22008960	
<b>17</b> .	Flexible hose chrome white gold effect	22007500 22003960 22007450	
18.	Cover assembly	83305610	
<b>19</b> .	Pressure Relief Device	82800450	
<b>20</b> .	Start/stop switch	83305770	

#### **FAULT FINDING**

IMPORTANT: Switch OFF the electricity at the mains supply and remove the circuit fuse before removing the cover from the shower while attempting any fault finding inside the unit.

Problem/Symptom	Cause	Action/cure
1 Shower inoperable	<b>1.1</b> Interrupted power supply.	<b>1.1.1</b> Blown fuse or circuit breaker. Check supply. Renew or reset fuse or circuit breaker. If it fails again, consult a qualified electrician.
	<b>1.2</b> Unit malfunction.	<b>1.2.1</b> Contact Customer Service for advice.
<b>2</b> Water too hot.	<b>2.1</b> Temperature control incorrect setting.	2.1.1 Turn anti-clockwise.
	<b>2.2</b> Unit malfunction.	<b>2.2.1</b> Contact Customer Service for advice.
<b>3</b> Water too cool or cold.	<b>3.1</b> Temperature control incorrect setting.	3.1.1 Turn clockwise.
	<b>3.2</b> Setup link fitted on a lower temperature setting.	<b>3.2.1</b> Isolate unit at isolating switch. Reposition setup link onto higher temperature pins (see 'Setup link procedure'). Re-adjust the temperature control.
	3.3 Unit malfunction.	<b>3.3.1</b> Contact Customer Service for advice.
<b>4.</b> Unstable shower temperature/flow.	4.1 Blockages	<b>4.1.1</b> Clean showerhead. Check inlet filter in solenoid and clean if necessary.
	<b>4.2</b> Loose PCB connection	<b>4.2.1</b> Check electrical connections on PCB's are correctly fitted.
	4.3 Unit malfunction.	<b>4.3.1</b> Contact Customer Service for advice.
<i>5</i> Pressure relief device has operated (water from PRD tube). <b>Note:</b> - Identify cause of operation before fitting new PRD unit. When fitting new PRD, follow commissioning procedure.	<b>5.1</b> Blocked showerhead.	<b>5.1.1</b> Clean or replace blocked showerhead cartridge and then fit a new PRD.
	<b>5.2</b> Twisted/blocked flexible shower hose.	<b>5.2.1</b> Check for free passage through hose. Replace the hose if necessary, then fit new PRD.
	<b>5.3</b> Showerhead not removed whilst commissioning.	<b>5.3.1</b> Fit new PRD. Commission unit with showerhead removed.

#### **FAULT FINDING**

Problem/Symptom	Cause	Action/Cure
<b>6</b> Unit fails to turn off and water flowing. LED's flashing in sequence.	<b>6.1</b> Link pin has not been removed from the 'purge' position or is incorrectly positioned.	<b>6.1.1</b> Isolate unit at isolating switch. Re-position setup link onto correct temperature pins (see 'Setup link procedure').
7 Water continues to flow when unit is isolated at the isolating switch.	7.1 Debris in solenoid.	7.1.1 Contact Customer Service for advice.
8 Medium LED flashing continuously unit switches off.	<b>8.1</b> Faulty inlet or outlet sensor.	8.1.1 Contact Customer Service.
<b>9</b> Low LED flashing continuously unit	<b>9.1</b> Low water pressure.	<b>9.1.1</b> Wait for water pressure to return to normal, restart unit.
switches off.	<b>9.2</b> Faulty flow turbine.	9.2.1 Contact Customer Service.
	9.3 Blocked inlet filter.	<b>9.3.1</b> Clean the filter in solenoid.
	9.4 Blocked showerhead.	<b>9.4.1</b> Clean the showerhead.

#### In the unlikely event of unit failure other than detailed in the fault finding page, please contact Customer Service for advice.

It is advised all electrical maintenance/repairs to the shower should be carried out by a suitably qualified person.

#### WARNING

Before proceeding with any repair work or fault finding exercise, be aware that the printed circuit boards in this unit are static electricity sensitive and must be treated with great care. In order to prevent damage to the PCB's, a static control wrist strap must be worn before handling or removing the printed circuit boards.



A MORCROS Company

#### **Service Policy**

In the event of a complaint occurring, the following procedure should be followed:

**1** Telephone Customer Service on +44 (0) 24 7637 2222 (+44 (0) 84 5762 6591 in Scotland and in Northern Ireland), having available the model number and power rating of the product, together with the date of purchase.

**2** Triton Customer Service will be able to confirm whether the fault can be rectified by either the provision of a replacement part or a site visit from a qualified Triton service engineer.

**3** If a service call is required the unit must be fully installed for the call to be booked and the date confirmed. In order to speed up your request, please have your postcode available when booking a service call.

**4** It is essential that you or an appointed representative (who must be a person of 18 years of age or more) is present during the service engineer's visit and receipt of purchase is shown.

**5** A charge will be made in the event of an aborted service call by you but not by us, or where a call under the terms of guarantee has been booked and the failure is not product related (i.e. scaling and furring, incorrect water pressure, pressure relief device operation, electrical installation faults).

**6** If the product is no longer covered by the guarantee, a charge will be made for the site visit and for any parts supplied.

**7** Service charges are based on the account being settled when work is complete, the engineer will then request payment for the invoice. If this is not made to the service engineer or settled within ten working days, an administration charge will be added.

#### **Replacement Parts Policy**

Availability: It is the policy of Triton to maintain availability of parts for the current range of products for supply after the guarantee has expired. Stocks of spare parts will be maintained for the duration of the product's manufacture and for a period of five years thereafter.

In the event of a spare part not being available a substitute part will be supplied.

*Payment:* The following payment methods can be used to obtain spare parts:

**1** By post, pre-payment of pro forma invoice by cheque or money order.

**2** By telephone, quoting credit card (MasterCard or Visa) details.

3 By website order, www.tritonshowers.co.uk

#### **TRITON STANDARD GUARANTEE**

Triton Plc guarantee this product against all mechanical and electrical defects arising from faulty workmanship or materials for a period of two years for domestic use only, from the date of purchase, provided that it has been installed by a competent person in full accordance with the fitting instructions.

Any part found to be defective during this guarantee period we undertake to repair or replace at our option without charge so long as it has been properly maintained and operated in accordance with the operating instructions, and has not been subject to misuse or damage.

This product must not be taken apart, modified or repaired except by a person authorised by Triton Plc. This guarantee applies only to products installed within the United Kingdom and does not apply to products used commercially. This guarantee does not affect your statutory rights.

#### What is not covered:

 Breakdown due to: *a*) use other than domestic use by you or your resident family;
*b*) wilful act or neglect; *c*) any malfunction resulting from the incorrect use or quality of electricity, gas or water or incorrect setting of controls; *d*) faulty installation.

**2** Repair costs for damage caused by foreign objects or substances.

**3** Total loss of the product due to non-availability of parts.

**4** Compensation for loss of use of the product or consequential loss of any kind.

**5** Call out charges where no fault has been found with the appliance.

**6** The cost of repair or replacement of pressure relief devices, showerheads, hoses, riser rails and/or wall brackets, isolating switches, electrical cable, fuses and/or circuit breakers or any other accessories installed at the same time.

7 The cost of routine maintenance, adjustments, overhaul modifications or loss or damage arising therefrom, including the cost of repairing damage, breakdown, malfunction caused by corrosion, furring, pipe scaling, limescale, system debris or frost.

#### Customer Service: 2 +44 (0) 24 7637 2222

Scottish and Northern Ireland Customer Service: 77 +44 (0) 84 5762 6591

Trade Installer Hotline: ☎ +44 (0) 24 7632 5491 Fax: +44 (0) 24 7632 4564

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